Step by step instructions:

Update Windows, Java and your antivirus software. These antivirus programs are supported (Microsoft Security Essentials, Symantec, AVG, McAfee, Trend Micro).

1. In the notification area right click WiFi and click “Wireless Network Connections.” Select CSL WiFi (right)

2. Open a web browser, such as Internet Explorer, Firefox or Chrome

3. If the Concordia Seminary - Network Authentication (right) screen has not appeared navigate to a web page such as google.com

4. Now that you see the page (right), login with your user credentials
   4.1. Login credentials are last name, first initial and the password associated with the account. E.g. Lutherm

5. You will be asked to Launch Cisco NAC Agent (right)
   5.1. Click the button “Launch Cisco NAC Agent”
   5.2. If the agent does not run you will be asked to “Download Cisco NAC Agent.” Run the installer.

6. Open the Cisco NAC Agent if it has not open already
   6.1. Login with the same user credentials as before
   6.2. If you receive a message saying “Temporary Access,” rerun Windows Updates and update your antivirus software then retry.

7. Open a browser and login again to the Symphonics login with the same username and password (click Submit: do not hit enter)

8. You are now connected to CSL WiFi

9. Any questions should be directed to the Tech Services Help Desk (ext. 7231)