Internet Access

Internet Access is available to visitors in the Library, Wartburg Commons, Sieck Hall, and Loeber Dorm. Please bring an Ethernet cable as a backup for use in the dorm.

If you have any issues or questions with internet access at Concordia Seminary, email helpdesk@csl.edu, call Technology Services (M-F, 8:00 - 5:00PM) at ext. 7231 or visit the Tech Zone Rm 105 (the basement) of Sieck Hall.

To access the network on the campus of Concordia Seminary, your computer must meet the following requirements (please check these before you come to campus):

1. If you are using a Windows PC, you must be using Windows XP or higher.
2. If you are using an Apple PC, you must be using OS 10 or higher.
3. Your computer must have all current updates installed.
4. Your computer must have an antivirus program installed and fully updated. The following list is the supported Antivirus versions: Microsoft Security Essentials (MSE), Kaspersky, AVG, Norton/Symantec, McAfee.
5. If your Antivirus program is not on the list, uninstall it and install MSE.

Once on Concordia's Campus:

- Your computer must download and install Cisco NAC
- To download Cisco NAC, you must connect to the network ON CAMPUS (either physically with an Ethernet cable or wirelessly with the SSID: CSLWiFi)
- You will be automatically directed to a Concordia Seminary page www.csl.edu, which prompts for a username and password.
  - Your username is: ccaguest
  - Your password is: LutherTower1#
- When prompted, select run and install the program.
- Once NAC is loaded, it may need to update your computer. Please follow its update instructions.
- With NAC installed and fully updated, you can now sign into NAC with the username and password given above.
- If your computer conforms to the Network policies above, you have full network access.
- If not, you will be given temporary internet access in order to update your computer; If you have any issues or questions please call Technology Services at ext. 7231, email helpdesk@csl.edu or visit Room 105 (the basement) of Sieck hall.
- As a note, if you are given temporary access, click on the details button in NAC to view what updates are needed.
- Do not click the repair button. It does not update your machine.
- Once you have full network access, you will be prompted to sign in again within a web browser.
- Please use the same username and password found above.

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